

Whirlpool Enterprise Portfolio Optimization

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Speakers

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Whirlpool Corporation

Scope and Responsibilities

- 7 dedicated professionals
- 425 properties worldwide
- 125 countries
- 51 million square feet
- Multi-billion-dollar portfolio

Goals

- Anticipate changing corporate strategies
- Proactively serve operational needs of business units
- Articulate investment management aspects of portfolio strategies

Enterprise Portfolio Optimization

- Approach to FAO[©]
- The GAPT process
- Program benefits
- The Next Frontier
- Application to your company



Whirlpool CRE's Transformation

Before

- Real estate recommendations not aligned with finance
- Decentralized, inconsistent financing decisions

Innovations



After

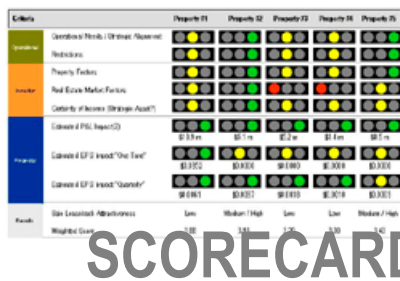
- Alignment with finance community
- Consistent, systematic decision framework

- Real estate decisions made with incomplete information
- Focus on tactical functions



- Conversion to “dashboard” information
- Seat at the strategic planning table

- Reactive to business unit operational objectives
- Inability to prioritize among high potential projects



- Pro-active mining and prioritization of portfolio opportunities
- Brings “gifts” to the senior management

Approach to FAO[©]

Lease vs. Own Decision

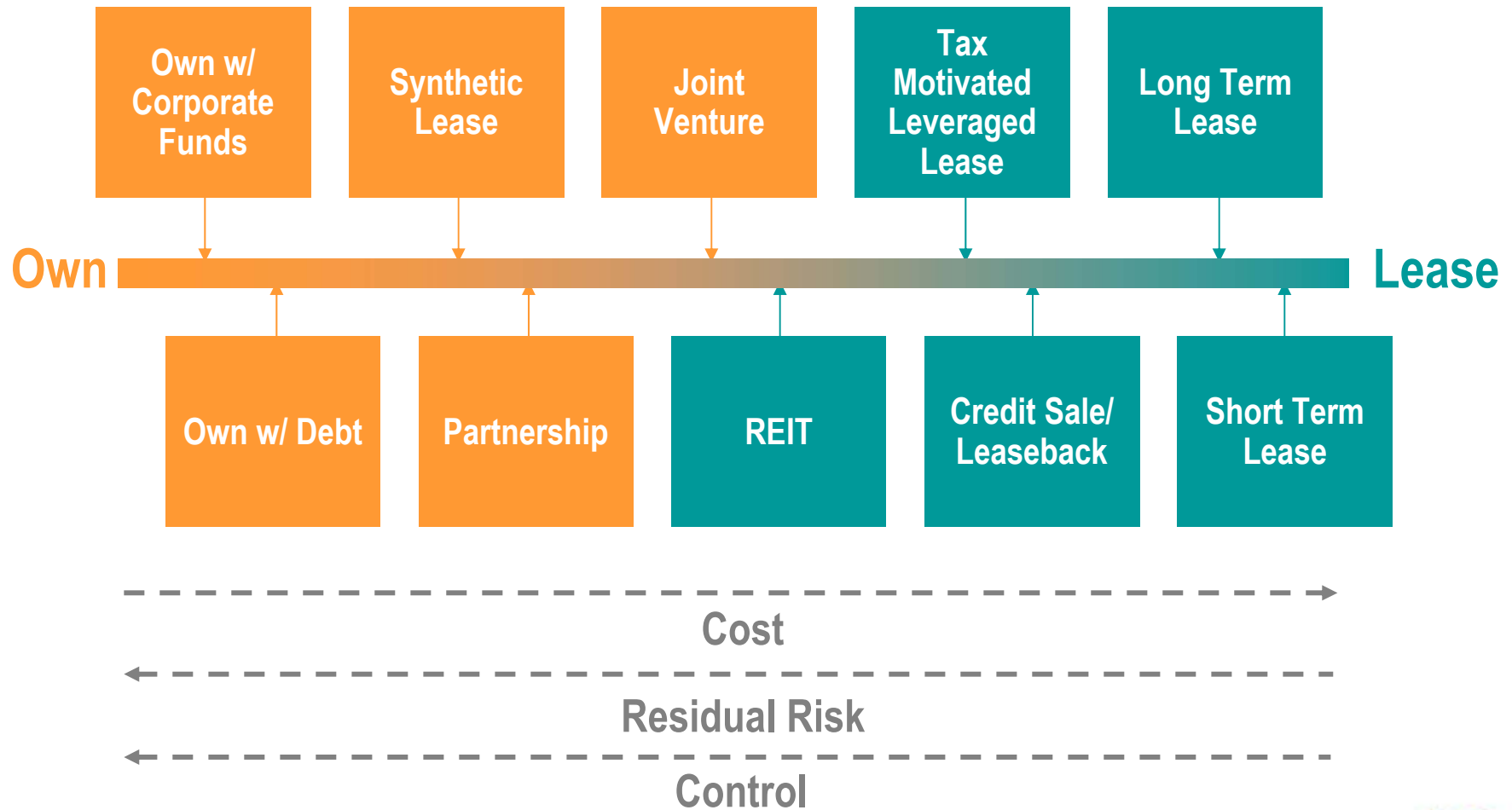
- Lease

- Preserve capital
- Monetize asset to generate capital
- Remove assets from balance sheet
- Enhance occupancy flexibility
- Transfer residual risk exposure

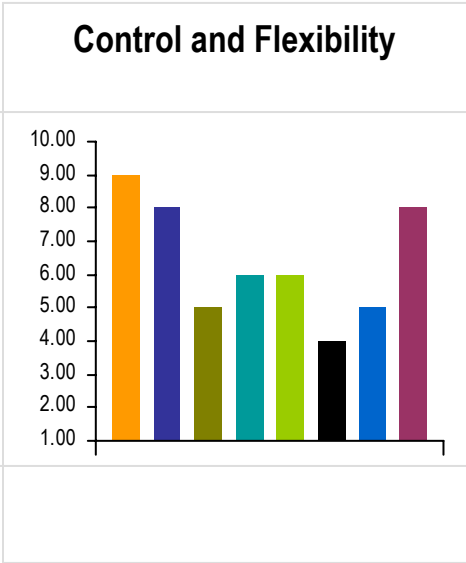
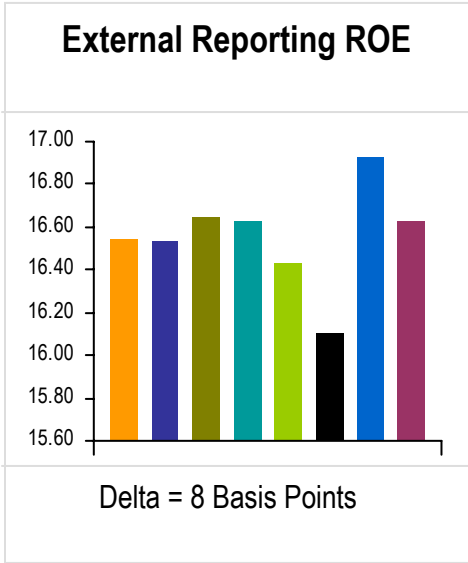
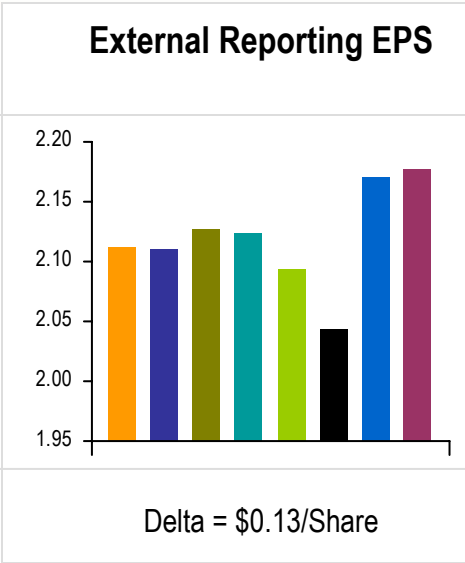
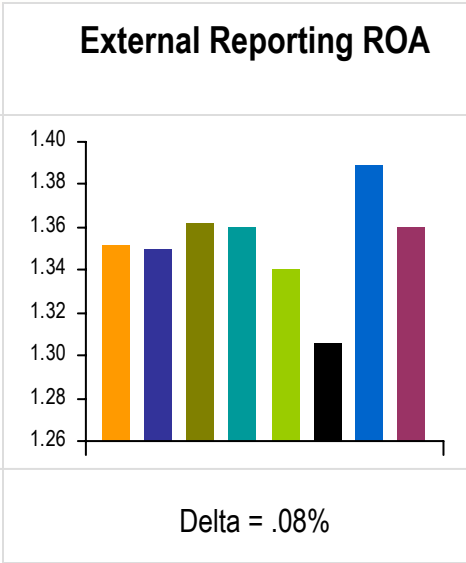
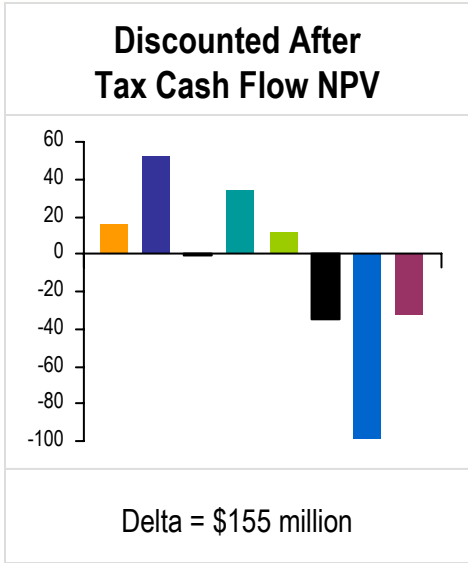
- Own

- Surplus, lower cost capital drives down occupancy cost
- Specialized facilities, high-cost improvements or remote locations not valued by investors
- Core facilities with predictable business requirements have low residual risks to companies

Alternative Control Structures



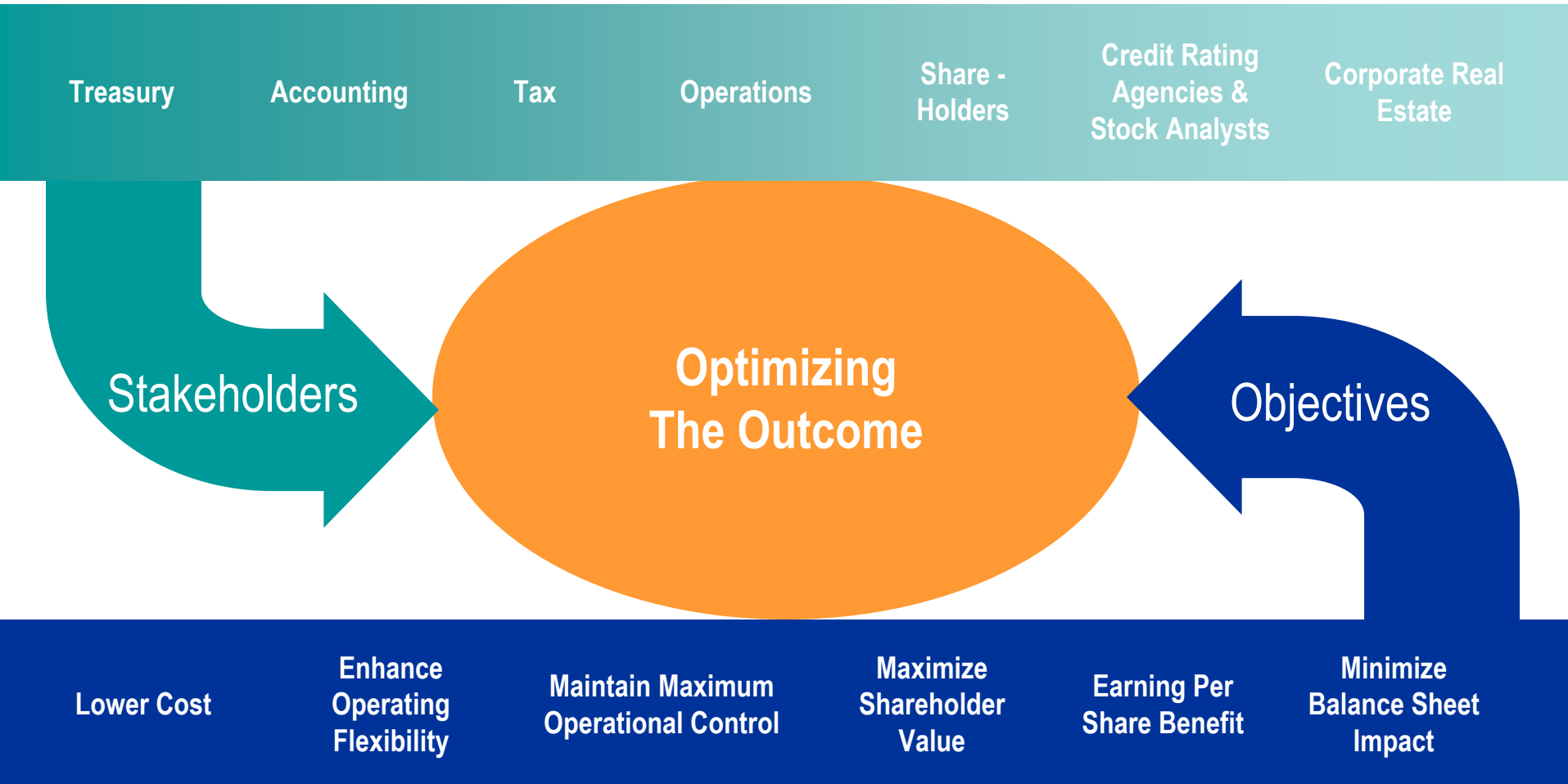
Relevant Corporate Metrics



- Own w/Corp Funds
- Debt
- Leaseback
- SL/Synthetic
- Trust
- UPREIT
- Lease
- Synthetic



Corporate Financing Decision Drivers

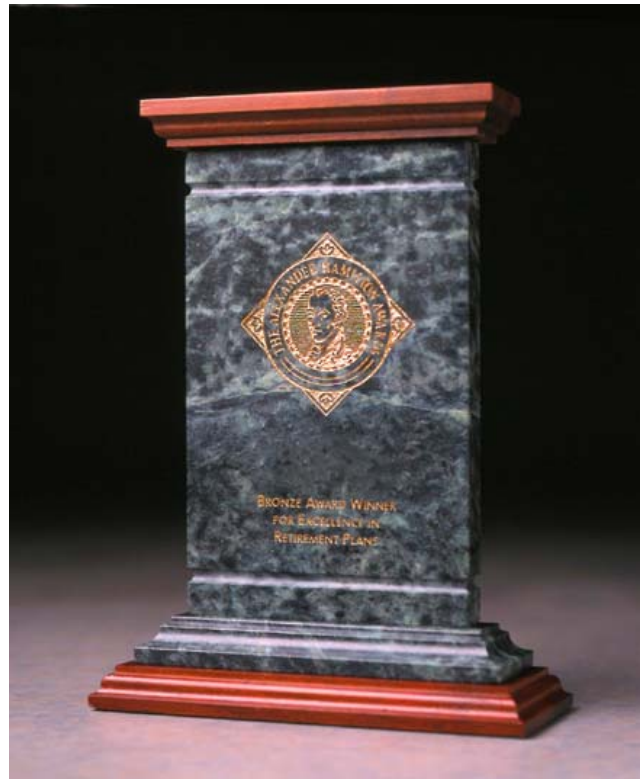


Traditional CRE Role

- Fragmented occupancy decisions
- Often not involved or equipped to advise on financing
- Not connected to the business strategy

Financial Alignment and Optimization (FAO[©])

FAO[©] is a **consistent** and **systematic, consensus** based decision making process for optimizing real estate financing options by integrating the objectives of senior management, shareholders, stock analysts and credit rating agencies



Financial Alignment and Optimization

Operational

Strategic Alignment

Length of minimum commitment
Degree of customization
Flexibility
Control
Location

Investor

Property Factors

Facility size
Age
Design
Quality / specification
Location / access
Adaptability / divisibility

Market Factors

Market size / maturity
Supply / demand
Value and rent trends

Certainty of Income

Lessee credit quality
Length of term
Transaction structure

Financial

Cash Flow

Net cash flow (NCF)
Discount rates (WACC, Debt, ROE)
Net present value after-tax

P&L Impact

Earnings before interest and taxes (EBIT)
Earnings per share (EPS)

Credit Risk

Fixed charge coverage
NCF to total debt

Balance-Sheet Impact

Off-balance sheet treatment

Ratio Impact

ROE, ROA, EVA, etc.

FAO[©]

Output – Decision Scorecard

Property Sale Leaseback Balanced Scorecard Summary – Sample

	Criteria	Measure / Key Considerations	Score	Weighting
Operational Needs	Operational		Average (1 – 5)	33%
	Strategic alignment	Alignment of lease and business need – length, requisite level of control and flexibility	4.50	1.50
Investor Requirements	Investor		Average (1 – 5)	13%
	Property factors	Excellent property characteristics, design quality and location, relative to market	4.50	0.60
	Investor		Average (1 – 5)	13%
	Market factors	Buoyant market but some oversupply	3.00	0.40
	Investor		Average (1 – 5)	13%
	Certainty of income	Long, secure income stream, based on lessee's strength of credit	4.50	0.60
Financial Requirements	Financial		Average (1 – 5)	6%
	Cashflow	Significant cashflow generation resulting in NPV savings	4.10	0.23
	Financial		Average (1 – 5)	6%
	P&L Impact	Long, secure income stream, based on lessee's strength of credit	4.00	0.22
	Financial		Average (1 – 5)	6%
	Credit risk	Significant cashflow generation, resulting in favorable impact to FFO interest coverage	3.00	0.17
	Financial		Average (1 – 5)	6%
	Balance sheet impact	Lease structure qualifies for off-balance sheet treatment	5.00	0.28
	Financial		Average (1 – 5)	6%
	Ratio impact	Marginal impact on Return on Capital	2.00	0.11
	Financial		Average (1 – 5)	6%
	Other considerations	No regulatory accounting impacts	4.00	0.22
Results			Target	Actual
		Operational Needs – 33%	1.67	1.50
		Investor Requirements – 33%	1.67	1.60
		Financial Implications – 33%	1.67	1.23
		Total	5.00	4.33

Output – Financial Implications

Sale Leaseback Analysis – Accounting Output

Completed for: Whirlpool

	Ownership (Existing – Do Nothing)	Sale Leaseback 15 Year 9% Cap Rate	Sale Leaseback 15 Year 9.5% Cap Rate
Cash Flows (in thousands)			
Capital Requirement	\$0	\$0	\$0
1 st Year Impact on After Tax Cash Flow	(\$1,781)	(\$1,568)	(\$1,568)
Balance Sheet Impact			
Total Debt to Capital	0%	0.174%	0.165%
P&L Cost Impact			
1 st Year Impact on Operating Income	(\$478)	(\$1,568)	(\$1,568)
1 st Year Impact on Net Income (Loss)	(\$1,656)	\$1,432	\$1,264
15 Year Cumulative Impact on Net Income (Loss)	(\$22,519)	(\$14,124)	(\$14,900)
Credit Risk			
EBIT Interest Coverage	0.05916 x	0.00876 x	0.00876
EBITDA Interest Coverage	0.025426 x	0.00876 x	0.00876
Free Cash Flows	(\$1,781)	(\$1,568)	(\$1,568)
Free Cash Flows to Total Debt	0.00045 x	0.00040 x	0.00040
Funds from operations to Total Debt	0.00045 x	0.00040 x	0.00040
Profitability Ratios			
Earnings per share – diluted	(\$0.0016)	\$0.0014	\$0.0012
Operating Income/Net Sales (Operating Margin)	0.015%	0.050%	0.050%
Net Income/Net Sales (Net Profit Margin)	0.052%	0.045%	0.040%
Return on Assets	0.014%	0.012%	0.011%
Return on Equity	0.035%	0.035%	0.027%
Return on Total Capital	0.014%	0.012%	0.011%
Financial Covenants			
Maximum Debt Ratio (Total Debt/Total Capital) = 0.60	0.59	0.59	0.59

Key Benefits of FAO©

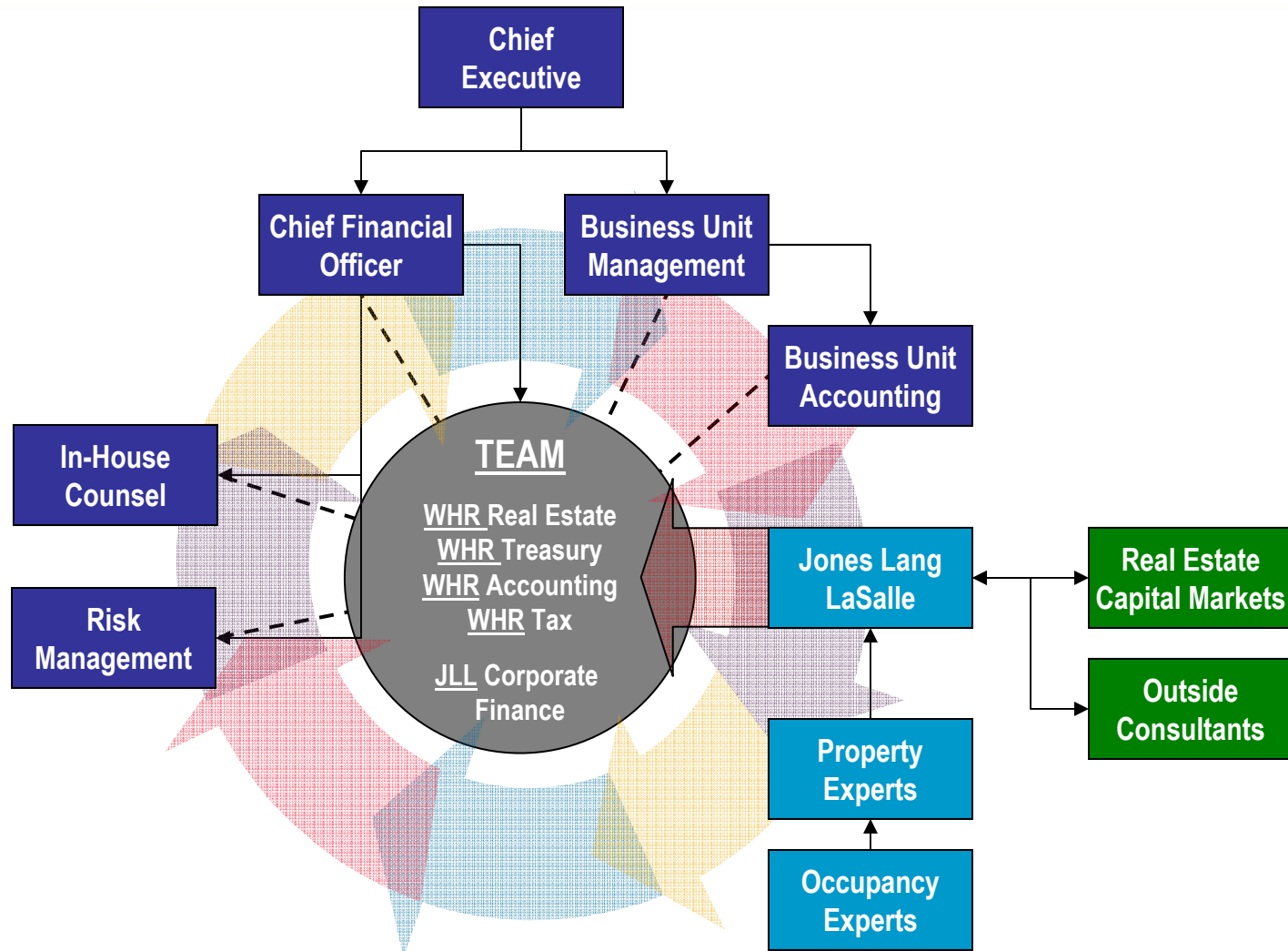
- **Informed decisions** on consistent and confident basis worldwide
- **Alignment** of financing decisions to strategic business objectives and strategies
- **Results** benchmarked against wide array of financial performance metrics, non-financial factors and mutually agreed-upon priorities
- **Cost Savings**

The GAPT Process

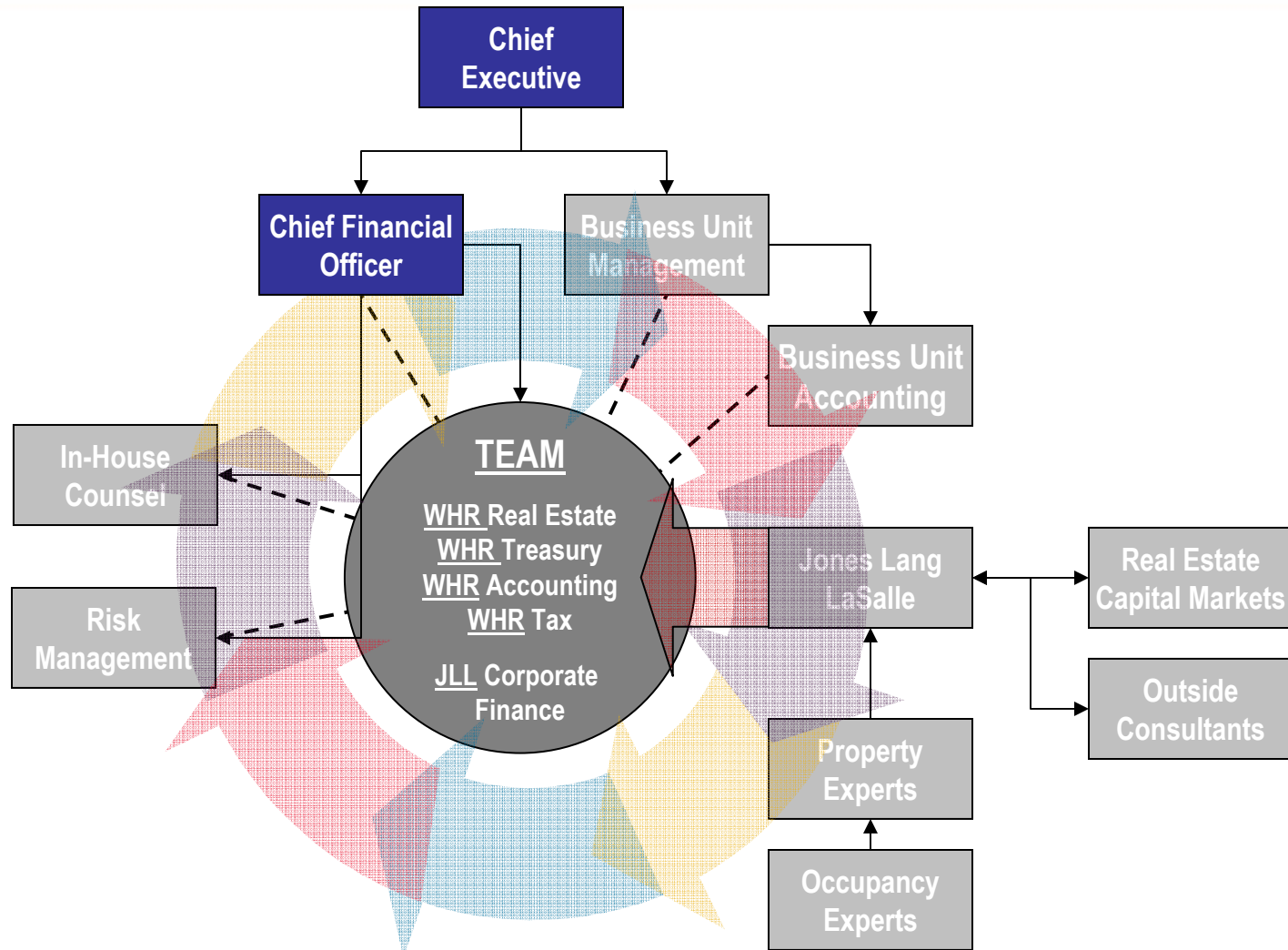
GAPT's Value Proposition

- Quantifies occupancy strategies and impact on key financial metrics
- Assesses potential investor interest
- Short and long-term occupancy scenarios
- Identifies alternative financial structures and measures their tax implications
- Provides comprehensive property and market information
- Supports corporate objectives:
 - Maximize after-tax cash flows
 - Minimize cost of capital
 - Reduce occupancy costs

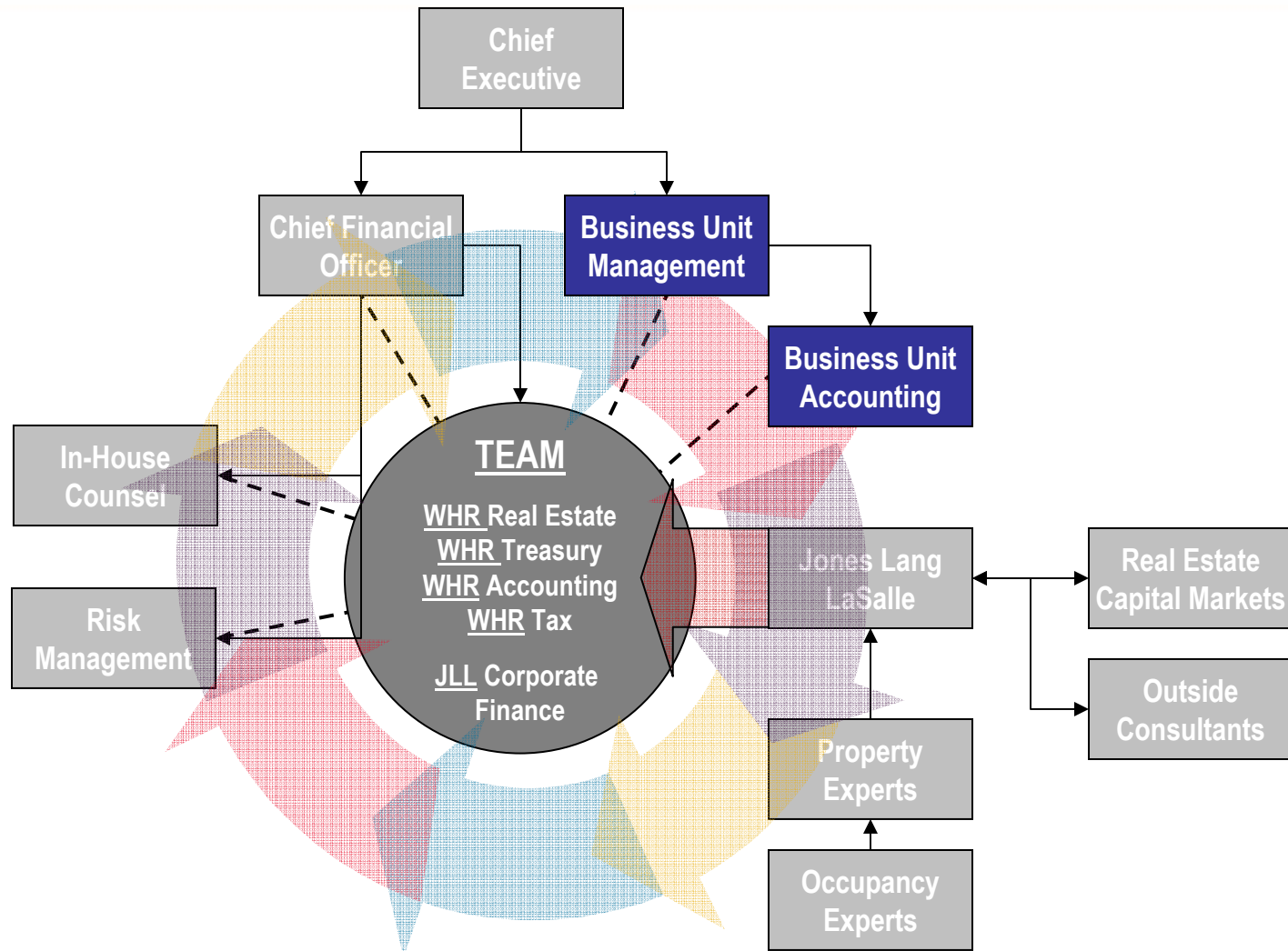
The Project Team and Stakeholder Input



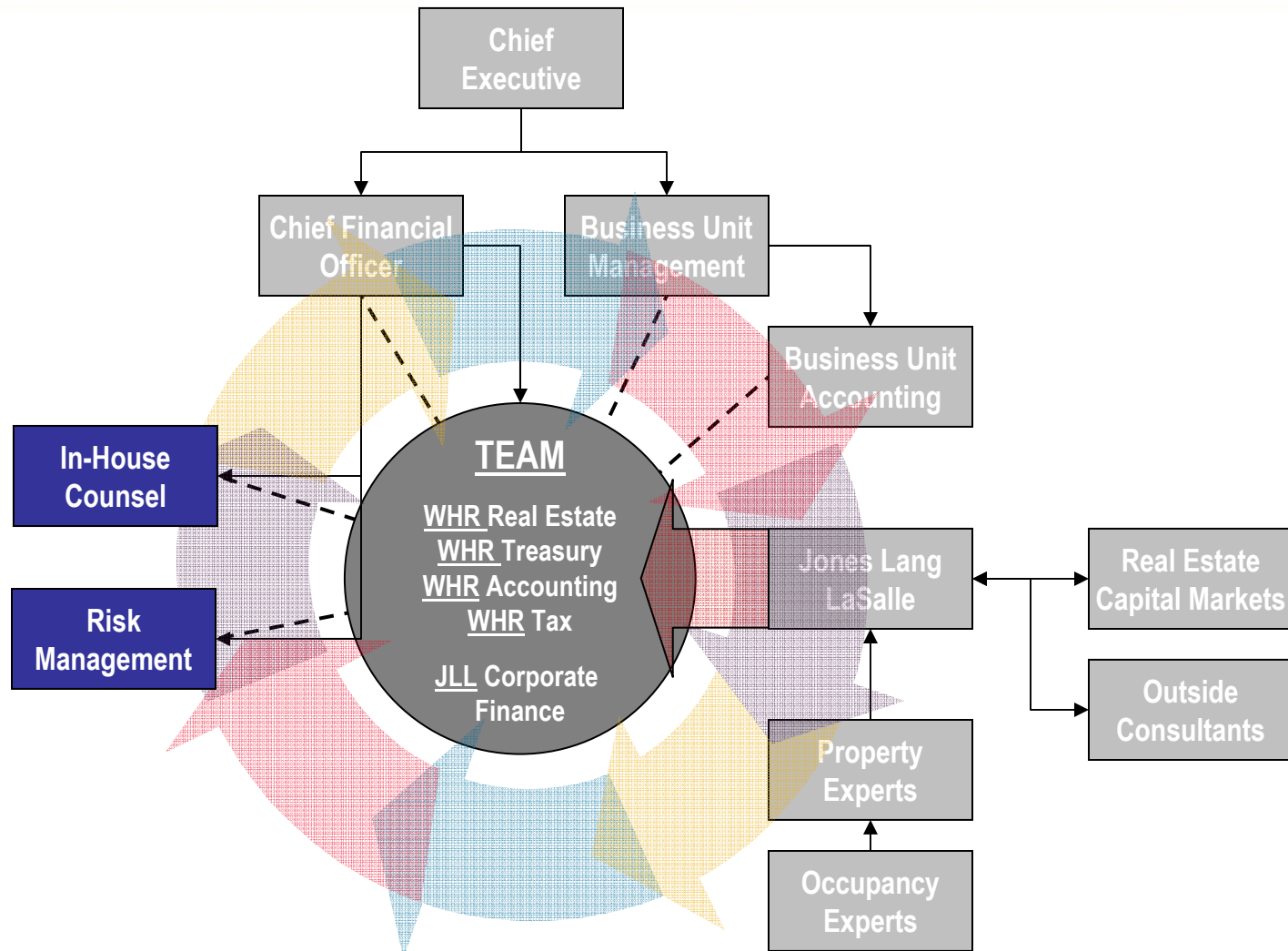
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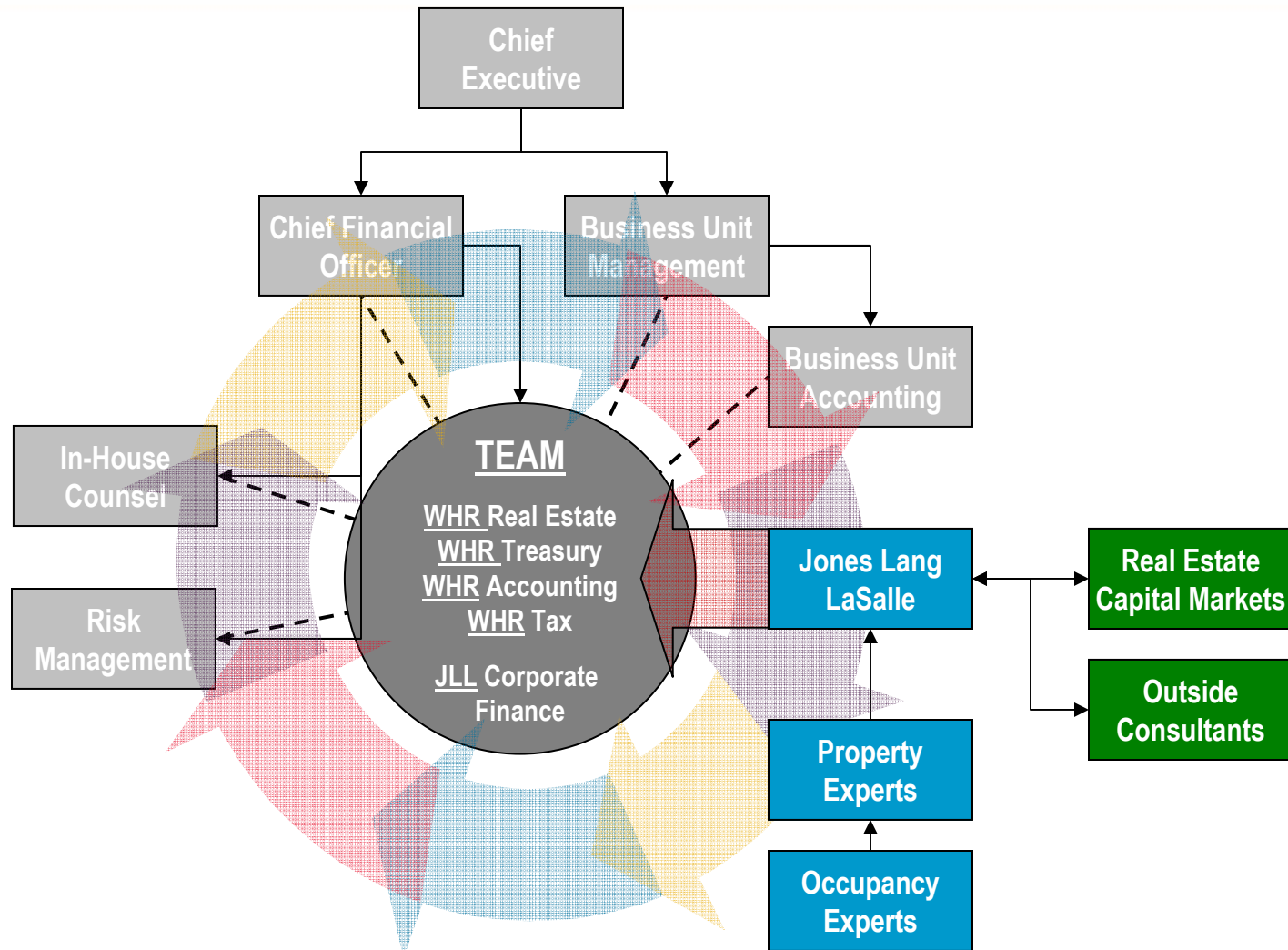
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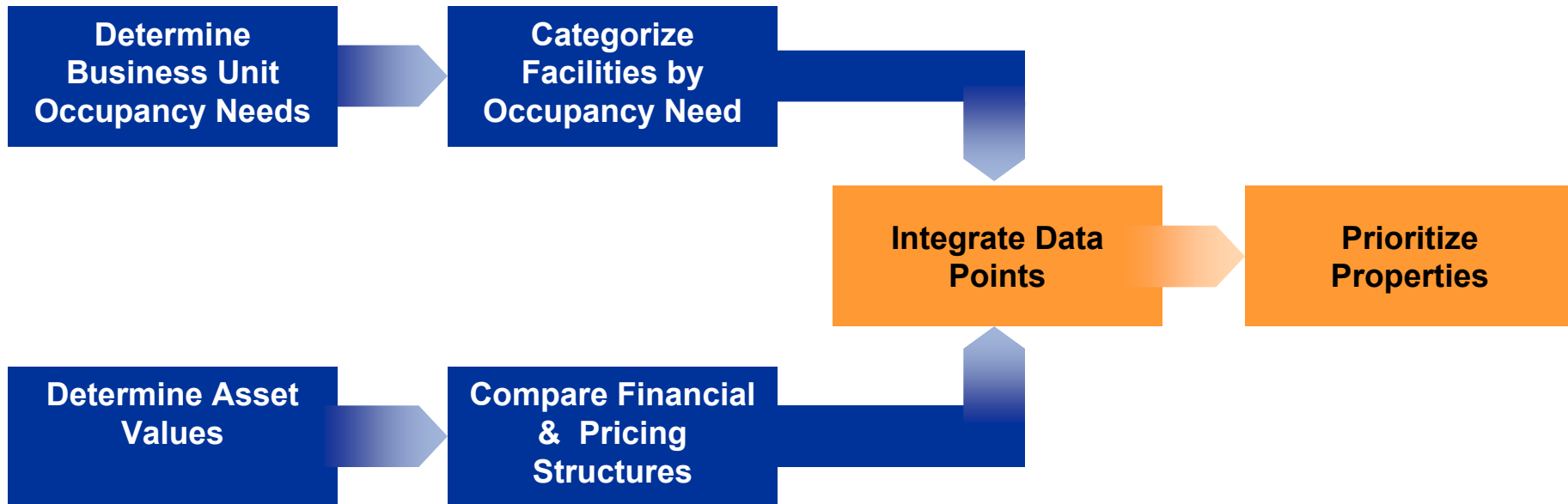
The Project Team and Stakeholder Input



The Project Team and Stakeholder Input



Six Steps to Using GAPT



Determine Business Operational Needs

Globalization

Supply Chain Efficiency

Expanding Markets

Shrinking Margins

Technology Advances

Labor Dynamics

Categorize Facilities by Operational Need

Property Description Overview

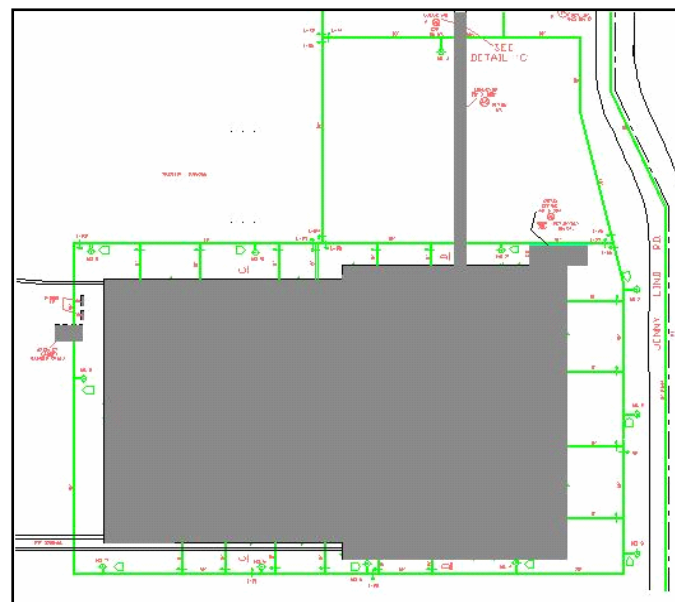
The facility is a 615,800 square foot, one story distribution warehouse with original construction in the year 1974 and a major addition in 1976. The site is an industrial park within the city limits. There are no external exposures.

Property Details

Property Type:	Warehouse
Tenure:	Owned
Owner:	Whirlpool
Net Book Value (12/31/2001):	\$2,521,000
Occupier:	Whirlpool
No. of Subtenants:	—
Total Subtenant Income:	—
Subtenant Lease Expiry:	—
Property Specifications	
• Type of Construction	Concrete and corrugated steel construction
• Estimated Age:	1974 and 1976 (addition)
• Ceiling Height (ft):	35 ft
• No. Loading Docks	30 – 40
• Site Cover:	29%
Products Mfg in Facility	Distribution Center
Site Area (Acres)	48.00 Acres; 153 acres total w/h & mfg.
Total Floor Area (S.F.)	Lease Harbor
Environmental Issues:	Limited information. Best and worst case estimates of \$0.1 - \$1.9M, with \$0.3M likely for both mfg & wh

Key Features Summary

Positive:	For its age, the facility is of good quality with opportunity to subdivide
Negative:	Located in a tertiary market. Capital expenditure required for corrugated steel wall replacement. Condition of roof unknown - capex may be required



Compare Financial and Pricing Structures

Comparison of Occupancy Strategies – Estimated Mid-Point Selling Price

Property #1							
vacant	On-going costs	Year 1	Year 2	Year 3	Year 4	Year 5	Total
	Depreciation	(160)	(156)	(140)	0	0	(456)
	Plant closure						
	Holding costs	0	0	0	(781)	0	(781)
	Net proceeds from sale	0	0	0	8,497	0	8,497
	Net book value	0	0	0	1,808	0	1,808
Property #1							
5 year Sale Leaseback	On-going costs	Year 1	Year 2	Year 3	Year 4	Year 5	Total
	Rent	(1,850)	(1,850)	(1,850)	(1,850)	(1,850)	(9,250)
	Depreciation	0	0	0	0	0	0
	Plant closure						
	Holding costs	0	0	0	(781)	0	(781)
	Net proceeds from sale	12,428	0	0	0	0	12,428
	Net book value	2,264	0	0	0	0	2,264
	Gain (Loss) on sale	2,032	2,032	2,032	2,032	2,032	10,160
	Pre tax earnings (Loss)	182	182	182	182	(599)	129
	Real cash flow impact	10,578	(1,850)	(1,850)	(1,850)	(2,631)	2,397
						NPV	3,375
						Impact on EVA on year of transaction	(932)

Compare Financial and Pricing Structures

GAPT – Comparative Analysis of Structures

Income Statement (in thousands) – FY 2003		Property #1			
Balance Sheet (in thousands) – FY 2003		Property #1			
	Scenario I Continued Ownership	Scenario II Ownership – Mortgage Debt	Scenario III 5 Yr S/L – 9%	Scenario IV 3 Yr S/L – 9.5%	
ASSETS					
Cash	(\$1,781)	(\$330)	(\$1,568)	(\$1,568)	
Property and equipment, net					
Land	\$0	\$0	(\$1,184)	(\$1,184)	
Buildings	\$0	\$0	(\$14,346)	(\$14,346)	
Accumulated depreciation	(\$478)	(\$483)	\$3,254	\$3,254	
Total property and equipment, net	(\$478)	(\$483)	(\$12,276)	(\$12,276)	
TOTAL ASSETS	(\$2,259)	(\$814)	(\$13,844)	(\$13,844)	
LIABILITIES AND SHAREHOLDERS' EQUITY					
Unearned Revenue	\$0	\$0	\$4,269	\$3,440	
Deferred Income Taxes	(\$791)	\$213	\$684	\$604	
Long-term Debt	\$0	(\$1,423)	(\$20,067)	(\$19,008)	
TOTAL LIABILITIES	(\$791)	(\$1,210)	(\$15,114)	(\$14,965)	
<i>Current Portion of Long-term Debt</i>	<i>\$0</i>	<i>\$1,118</i>	<i>\$0</i>	<i>\$0</i>	
Retained Earnings	(\$1,468)	\$396	\$1,270	\$1,121	
TOTAL LIABILITIES AND SHAREHOLDER'S EQUITY	(\$2,259)	(\$814)	(\$13,844)	(\$13,844)	

Integrate Financial and Occupancy Data

A. Recommended Occupancy Strategy

Manufacturing: USA – Owned

B. Financial Results (000's)

Based on Mid Point Sale Price of \$3.05M

	Year 1	Year 2	Year 3	Year 4	Year 5	Total	Sensitivity	
						Mid Range	Worst Case	Best Case
						\$3.05M	\$2.7M	\$3.42M
Plant Closure								
Holding Costs	0	0	0	(1,346)	0	(1,346)	(1,346)	(1,346)
Net Proceeds from Sale	0	0	0	2,798	0	2,798	2,473	3,142
Net Book Value	0	0	0	9,126	0	9,126	9,126	9,126
Gain (Loss) on Sale	0	0	0	(6,328)	0	(6,328)	(6,653)	(5,984)
Pre Tax Earnings (Loss)	0	0	0	(7,674)	0	(7,674)	(7,999)	(7,330)
Real Cash Flow Impact	0	0	0	1,452	0	1,452	1,127	1,796
					NPV	1,310	1,017	1,620
Impact on EVA on Yr of Transaction:						(3,302)	(3,497)	(3,096)

C. SWOT Analysis

Strengths

- Good quality facility for age

Opportunities

- Potential to subdivide – increasing investor appeal

Weaknesses

- Mezzanines compromise lettable area – cost deducted from sale price for roof replacement

Threats

- Tertiary property market – would directly compete with Tulsa facility

D. Upside / Downside Analysis

Upside

- None

Downside

- If marketing time exceeds estimate, holding costs on vacant plant are approx. **\$2.7 million per annum**
- Best to worst case estimates for environmental remediation are \$0.1-\$1.9 million (\$0.3 million likely) **for both manufacturing and warehouse**

Prioritize Properties by Opportunity Level

Criteria		Property #1	Property #2	Property #3	Property #4	Property #5
Operational	Operational Needs / Strategic Alignment					
	Restrictions					
Investor	Property Factors					
	Real Estate Market Factors					
	Certainty of Income (Strategic Asset?)					
Financial	Estimated P&L Impact(2)	 \$10.9 m	 \$5.1 m	 \$5.2 m	 \$1.4 m	 \$0.5 m
	Estimated EPS Impact "One Time"	 \$0.0352	 \$0.0000	 \$0.0000	 \$0.0000	 \$0.0000
	Estimated EPS Impact "Quarterly"	 \$0.0061	 \$0.0037	 \$0.0038	 \$0.0010	 \$0.0003
Results	Sale Leaseback Attractiveness	Low	Medium / High	Low	Low	Medium / High
	Weighted Score	3.88	3.93	3.20	3.00	3.43

Program Benefits

Impact on Whirlpool

- 2003 Financial Results
 - \$0.12 EPS (2%)
 - \$65 million cash proceeds
 - Converted approximately 2 million SF of owned properties to leased properties
- Supports 2004 investment commitment in new and upgraded facilities
 - U.S. \$100 million
 - Mexico \$80 million
 - Euro land \$100 million
- Identify key strategies
 - Relocation
 - Reinvestment
 - Status Quo
 - Disposition

Overall Benefits of Enterprise Process

- Raises CRE profile
- Enhances occupancy flexibility
- Better discipline in capital planning
- Generates positive earnings per share impact
- Lowers long-term occupancy costs on core facilities
- Raises capital for redeployment in core businesses

The Next Frontier

Web Enabled FAO[®] – Fully Integrated Systems



Search



FAO Decision Framework

Analysis Information

Analysis Type

Current Structure

Length of Analysis

Property Name:

Type of Facility

Address

City

State

Fiscal Year Beginning

Building Area

Applicable Structures Occurrence

Own	<input type="text" value="2"/>
Lease	<input type="text" value="1"/>
Renewal	<input type="text" value="1"/>
Sale Lease Back	<input type="text" value="1"/>

Input in Local Currency and Local Units of Measure

Country

Currency

Currency Symbol

Exchange Rate (Local Currency to US \$)

Units of Measurement

Capturing Business Trend Data

BusinessWeek

"Corporate America's Silent Partner: India"

CNN INTERNATIONAL
.com

"Exporting America"

 **FINANCIAL TIMES**

"There's no place like home"

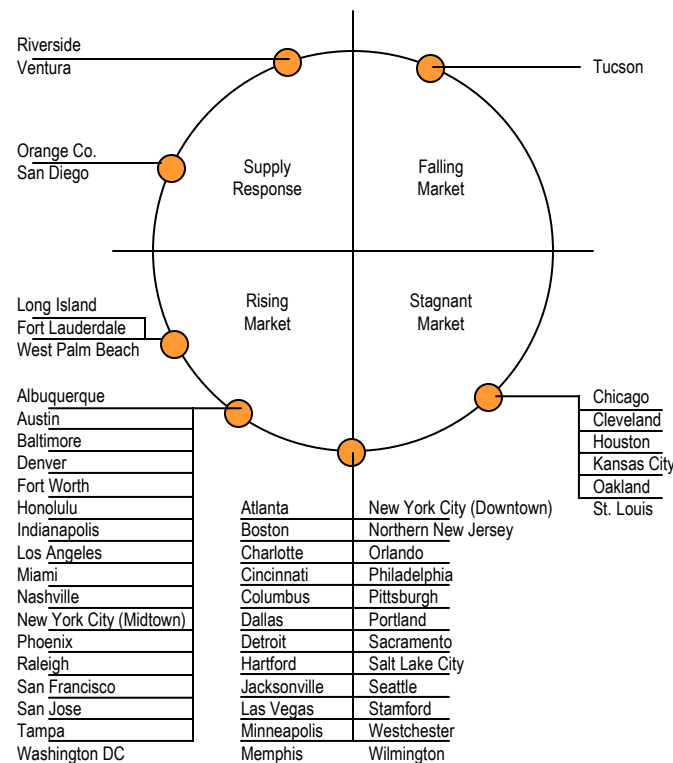
theENGINEER

"Offshoring: China Syndrome?"


CORENET
GLOBAL
CORPORATE REAL ESTATE NETWORK

Integrating Real Estate Trend Data

US Property Clock by Metro
Second Quarter 2004




Industrial Capital Trends Monthly
 OCTOBER 2004

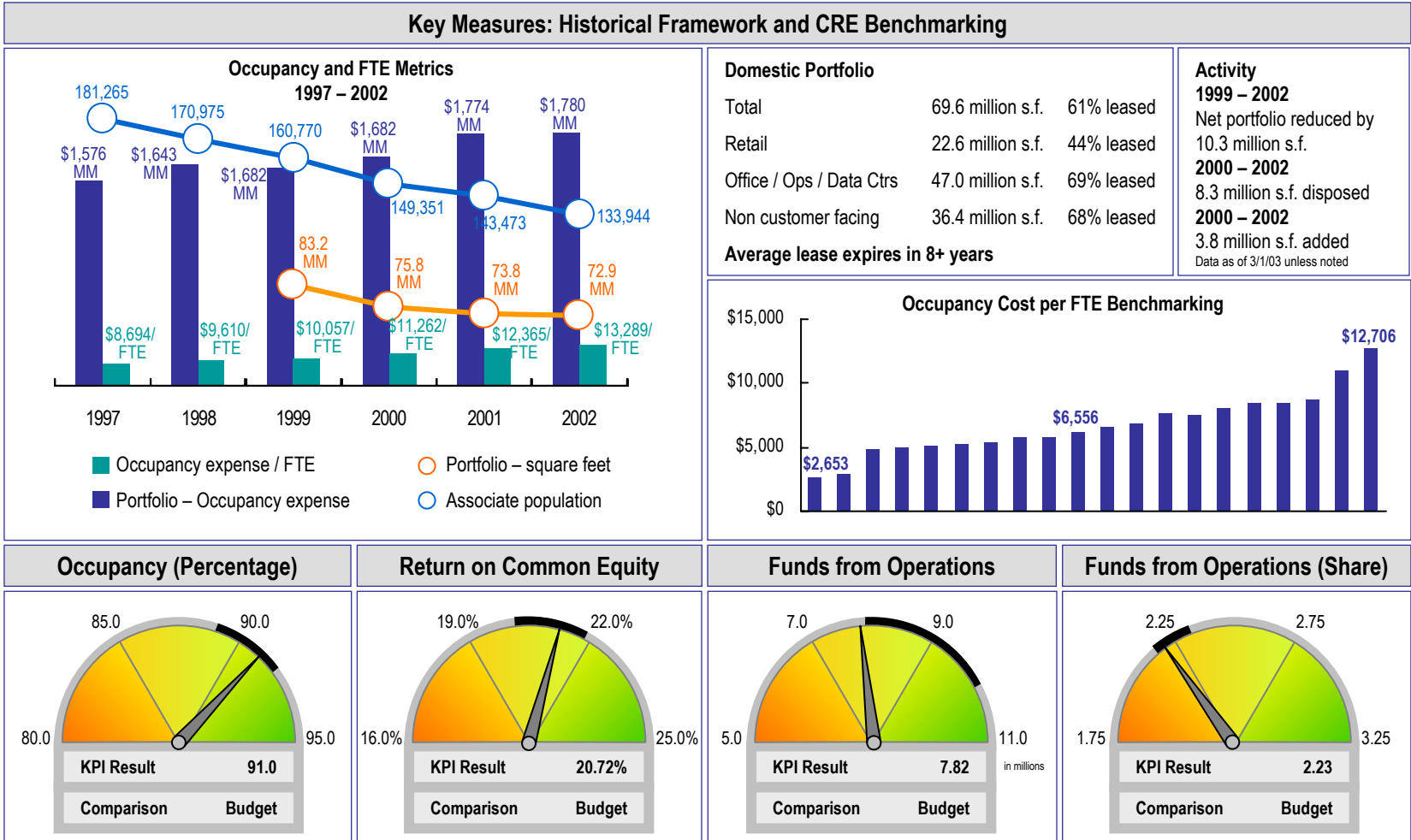
INDUSTRIAL
 CAPITAL
 TRENDS
 MONTHLY

REGIONAL PRICES

in \$ per sq. ft. of building area (includes parking & site work)

Area	building in progress				avg. completed				avg. completed			
	primary	secondary	tertiary	total	primary	secondary	tertiary	total	primary	secondary	tertiary	total
national	174.3	201.4	540.0	915.7	174.3	201.4	540.0	915.7	174.3	201.4	540.0	915.7
new york	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3
los angeles	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3
chicago	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3
houston	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3
san francisco	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3
denver	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3
phoenix	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3
san jose	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3
portland	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3
san antonio	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3
san diego	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3
seattle	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3
minneapolis	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3
new orleans	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3
san carlos	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3
san jose	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3
san francisco	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3
san diego	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3
san jose	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3
san francisco	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3
san diego	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3
san jose	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3
san francisco	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3
san diego	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3
san jose	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3
san francisco	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3
san diego	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3
san jose	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3
san francisco	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3
san diego	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3
san jose	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3
san francisco	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3
san diego	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3
san jose	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3
san francisco	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3
san diego	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3
san jose	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3
san francisco	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3
san diego	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3
san jose	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3
san francisco	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3
san diego	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3
san jose	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3
san francisco	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3
san diego	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3
san jose	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3
san francisco	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3
san diego	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3
san jose	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3
san francisco	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3
san diego	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3
san jose	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3
san francisco	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3
san diego	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3
san jose	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3
san francisco	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3
san diego	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3
san jose	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3
san francisco	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3
san diego	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3
san jose	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3
san francisco	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3
san diego	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3
san jose	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3
san francisco	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3
san diego	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3
san jose	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3
san francisco	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3
san diego	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3
san jose	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3
san francisco	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3
san diego	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3
san jose	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3
san francisco	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3
san diego	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3
san jose	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3
san francisco	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3
san diego	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3
san jose	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3
san francisco	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3
san diego	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3
san jose	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3
san francisco	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3
san diego	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3
san jose	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3
san francisco	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3
san diego	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3
san jose	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3
san francisco	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3
san diego	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3
san jose	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3
san francisco	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3
san diego	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3
san jose	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3
san francisco	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3
san diego	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3	10.1	12.1	30.1	52.3
san jose	10.1	12.1										

Measuring and Communicating Success



Application to Your World

The background of the image is a dark blue, textured surface featuring a faint, light-colored sketch of Leonardo da Vinci's Vitruvian Man. The sketch is centered and slightly tilted, showing the figure inscribed within a circle and a square. The lines of the sketch are thin and delicate, contrasting with the darker background.

**“I have been impressed with
the urgency of doing.**

**Knowing is not enough;
we must apply.**

**Being willing is not enough;
we must do.”**

– Leonardo da Vinci

Q & A Session

Moderator's Summary

- Know your properties
- Know the marketplace-manage its fluctuations
- Know the alternatives
- Know your Treasury partners
- Know your Business partners
- Deliver results