

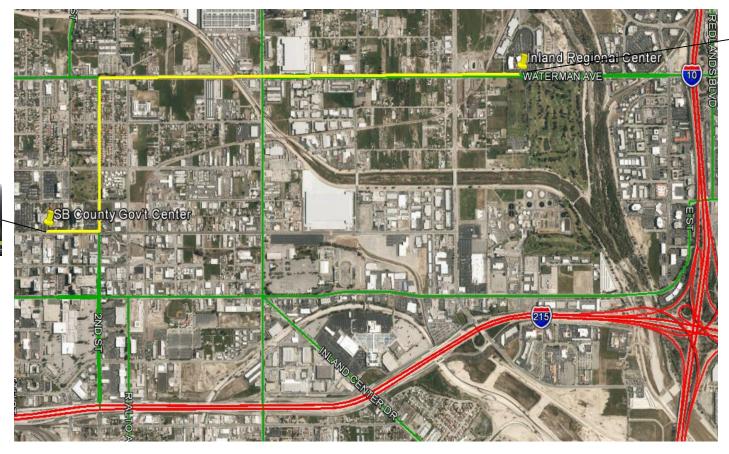
## **Real Estate Services Department**

## **Waterman Incident**

December 2, 2015



Terry W. Thompson Director





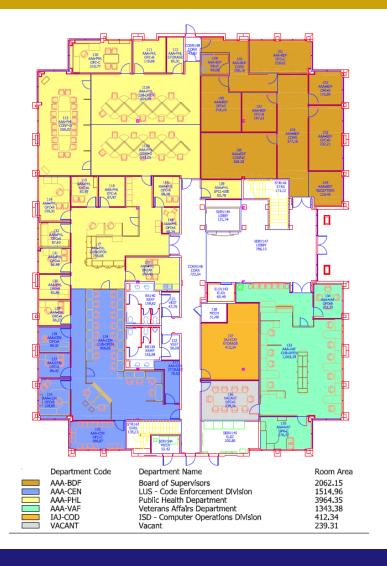




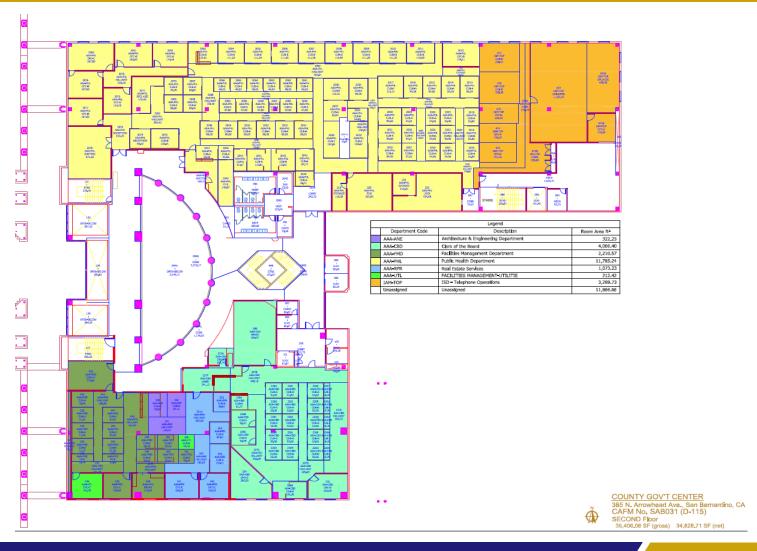














## **Lessons Learned/Keys to Success**

- Focus on employee safety and doing what you can to help staff "feel safe"
- Reliable and up-to-date on-line floor plans and building information
- Reliable and up-to-date emergency contacts in your mobile phone
- Leadership/Communication/Teamwork/Empowerment
  - Emergency procurement approval by BOS
  - Single points of contact
  - Having internal team members you can count on
  - Having third party consultants, contractors & vendors you can count on and who share in your commitment to success
- Working with the "human dynamic"
- Documentation of what transpired
  - Insurance/federal funding reimbursement purposes
  - Road map to others to helping future incidents



- Designing complete redo of existing permanent spaces in San Bernardino and Rancho Cucamonga that will look, feel, and smell 100% different
  - Estimated completion in August, 2016
  - Estimated total cost of approximately \$3 million
- County is hiring security consultant firms to evaluate and assess improvements to all County employee occupied facilities throughout the County of San Bernardino
- Forever on Road B
  - To date, only about 50% of impacted EHS employees have returned to work and only about 2/3 of those on a full-time basis

